

fs distribution ltd



Complete Palletised Solutions



THE Pallet Network
all about performance





Welcome to FS Distribution Ltd!

FS Distribution has been offering high quality, full service logistics to each of our clients for over 35 years. From our 30,000 square foot premises in Thame, OX9, we provide complete palletised solutions to our clients- who include notable brand names, marketing agencies, government bodies and independent companies. In addition to a traditional portfolio of storage, warehousing, 'pick and pack', contract fulfilment and nationwide distribution, we can now provide cost effective, rapid response transport services via a palletised network.

As your multi-award winning local member of **THE Pallet Network Ltd (TPN)**, we can offer complete palletised solutions including overnight deliveries, timed and economy deliveries, dedicated 'door-to-door' deliveries, nationwide coverage, deliveries into Amazon RDCs and an online job booking portal.

We are proud to offer a bespoke and highly personal service to each of our clients. Our dedicated team, with their cumulative experience and expertise, truly separate us from the rest. We'll provide you with a high quality service that you won't find elsewhere. Alongside TPN as our network distribution partner, we put our customers first and you can be assured that your freight will travel first class.



Our Services



Contract Distribution via our comprehensive fleet of specialist trucks



Overnight Pallet Distribution via the UK's leading quality focused network The Pallet Network



Online Job Booking Portal via our Connect system with track and trace, and immediate proof of delivery available



Warehousing and Fulfilment at our 30,000 square foot warehouse, with our team of dedicated warehouse staff

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Our Pallet Network Partner - TPN and It's Hub

TPN is the UK's leading palletised freight distribution network, offering Next Day, Premium, Economy and Tail Lift services throughout the UK and Ireland, and into Europe.

TPN was founded in 2000 in Doncaster, with the aim of providing a cost-effective and reliable palletised distribution solution.

Network growth as a result of consistently high service levels soon led to a move to the Midlands enabling TPN to continue to develop and grow.

In 2016 MD Mark Duggan led an MBO to secure the continued development of the Member focused ethos of the network. TPN now has 140 members over 145 locations covering the UK, Ireland and Europe distributing in excess of 80,000 pallet a week.

The new 367,500 sq ft, state of the art Hub facility is situated on a 2.1 hectare site with a parking area for 200+ HGV's. This enables TPN to facilitate a faster and more accurate turnaround.

With state of the art CCTV and undercover load checking areas, we are fully equipped to ensure that every pallet reaches its destination on time, on budget and in excellent condition.



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What TPN Do and Where They Go....

TPN operates a "Hub and Spoke" distribution model, based on the analogy of a bicycle wheel.

TPN Members, independent transport companies in their own right, collect freight from their customers, consolidate and trunk that freight to the Hub facility at Minworth.



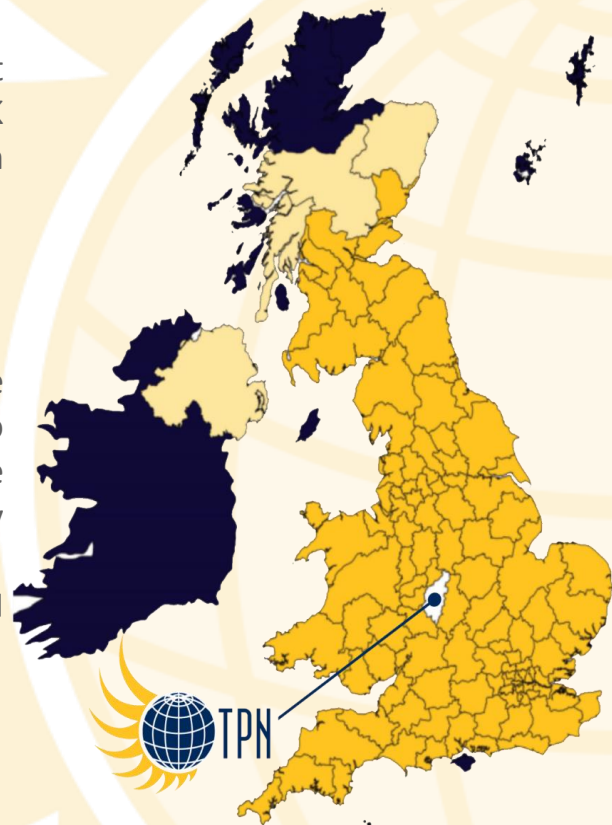
UK & Ireland

TPN has an enviable network of nearly 100 of the best independent transport companies throughout the UK covering every postcode everyday, offering a low cost, high quality distribution solution.

TPN covers 98% of the UK postcodes on a Next Day Service.

TPN Ireland is the only true pallet network covering all the counties of Ireland. They are the only network in Ireland to have achieved **ISO9001:2000** accreditation for both the central hub and for every network depot. They are the only Irish pallet network with an indoor hub facility.

The service offering matches that of the UK giving TPN unrivalled coverage throughout the UK and Ireland.



International

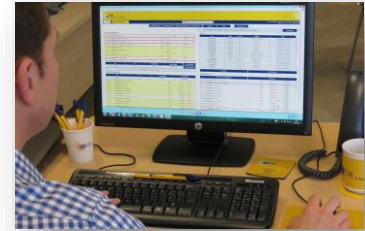
TPN offers a wide range of European and Scandinavian transport services through their unique partnership with some of the biggest names in freight distribution, a truly pan-European network.

TPN can offer both import and export services throughout Western and Eastern Europe as well as Scandinavia.



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How TPN Do It....



Customer Inputs
online

Local Member
Collects



Local Member
Checks, Scans and
Loads to trunk



Trunk arrives at
Hub, checked,
scanned and
offloaded



TPN scan and load
to outbound
delivery Member



Freight received at
delivery Member,
checked, scanned,
loaded to delivery
vehicles



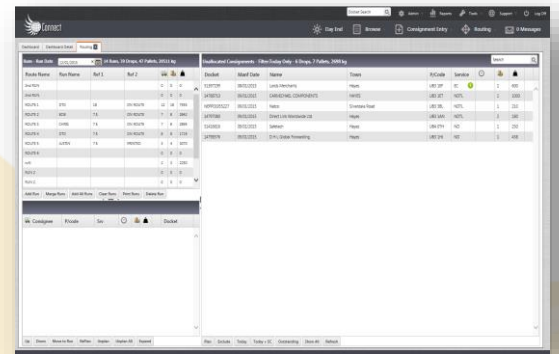
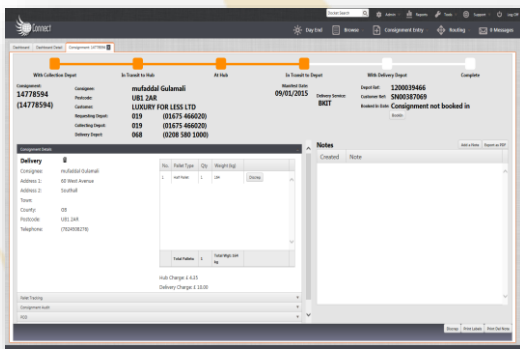
Delivery made to
end user in line
with service
requirements



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TPN Connect....

Pallets are input either by a customer implant or through the local delivery member using TPN's bespoke software TPN Connect.



Your consignment is scanned at specific times through it's entire journey, giving you and your customer total traceability.

TPN's Industry Leading e-POD App....

TPN Connect e-POD has been designed solely with our Members in mind. This cost effective solution is designed to allow you complete transparency of all your deliveries at any time, in real time.

Key Benefits:

- Staff cost reduction and improved scalability
- Replace paper POD's with indisputable electronic POD's
- Save time and paper-processing costs
- Faster response times to customer queries on ETA's, improved communication
- Reduction in customer queries
- Photo capture of incidents at point of delivery, e.g. damages, no access
- Pro-active customer service through alerts



e-POD Continued....

- Easy for drivers to use.
- Fully integrated route optimisation for TPN routes
- Reduce paperwork, scanning & storage
- Right product to the right customer
- Control and audit trail of returns
- Monitor customer service levels and provide role-specific management information
- OTIF levels (on time in full)

Signature capture at point of delivery

Mobile capture of signature, name, timestamp and location provides undisputable proof of what has been delivered to whom, where and when.

This information will be stored back within the TPN Connect Solution for viewing within the back office. The resulting reduction in customer claims and delivery queries can dramatically reduce your operational overhead.



Barcode scanning & photos

Barcode scanning speeds up the collection and delivery processes, produces accurate records and reduces the manual paper-based workload for the warehouse, drivers and customers. Photographic evidence of damages or shortages are recorded electronically against the POD and made available to the TPN Connect system.



TPN all about performance		PROOF OF DELIVERY																																											
Account Name	Account Code	Date	Time																																										
Product	Product Code	Driver Name	Driver Code																																										
Location	Location Code	Customer Name	Customer Code																																										
Order Ref	Order Code	Order Date	Order Time																																										
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Integrated TPN Route Optimisation

For a dedicated TPN vehicle, TranSend can optimise a route to minimise mileage and driver's time whilst still meeting agreed customer service levels.

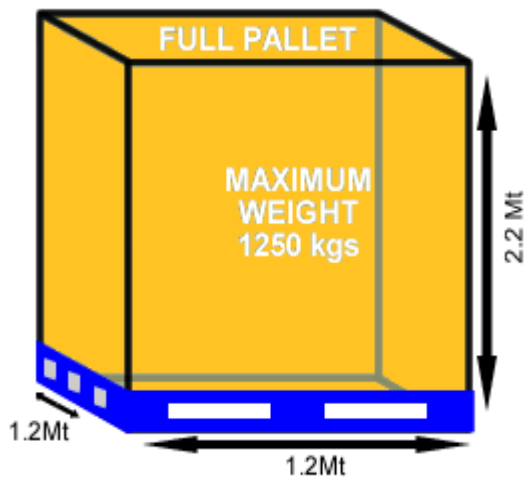


Quality Control

- All pallets scanned both inbound and outbound to reduce errors and provide online Track & Trace information viewable live.
- HD CCTV for freight tracking and incident investigation.
- After loading, vehicles are checked, bays are checked and adjoining bays also checked for errors.
- Resulting in an error rate currently 0.0005% against pallets handled YTD.
- Loads checked by supervisor before departure to reduce damages which run at 0.004% against pallets handled YTD.

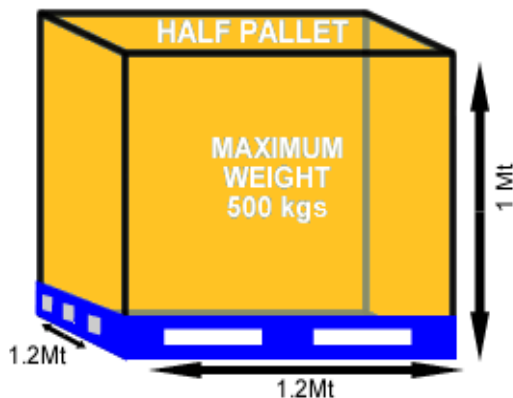


Pallet Dimensions



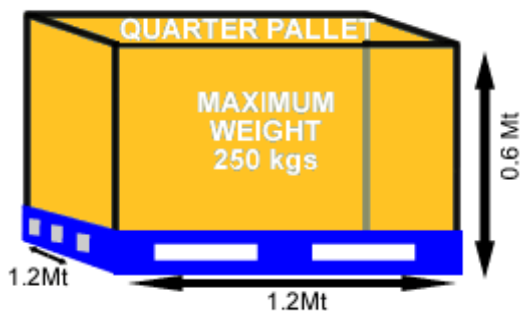
Full Pallet:

Length	-	120cm
Width	-	120cm
Height	-	220cm
Weight	-	Max.1250kg



Half Pallet:

Length	-	120cm
Width	-	120cm
Height	-	100cm
Weight	-	Max.500kg



Quarter Pallet:

Length	-	120cm
Width	-	120cm
Height	-	60cm
Weight	-	Max.250kg

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Our Service Details and Guarantees:

- We were the winners of 'Best New Depot' and 'Outstanding Performance' awards at TPN 2017 annual service recognition awards (awarded April 2017);
- Our pallet network operations are ISO: 9001 accredited;
- A booking for same day collection can be made up to 2pm each day (or a regular daily collection can be arranged if required);
- We have industry leading coverage of the Republic of Ireland and access to a range of European delivery services (network, air or road, dedicated);
- We can offer premium UK services including pre-10am, pre-12noon, PM, dedicated day/time and 'booked-in' deliveries;
- We are registered on the Amazon CARP system and can deliver on your behalf into all national Amazon RDCs;
- We can offer a network 'XL' service on a POA basis for freight traditionally considered 'out of gauge';
- We guarantee dedicated customer service and account management to all of our customers.



Contact Us

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